

<reframe>

Cancer

Support Pilot



Reframe Cancer Support is undertaking a new and exciting pilot scheme:



Improving our service to help you get better support and achieve better outcomes whilst you are dealing with a Cancer diagnosis.



Giving access to services and information, and providing a listening, supportive ear when it matters most.



Understand what matters most to you in stressful times and whilst you are coping with life, work and family at this time.

Who are Reframe?

As leaders in cancer support, our priority is to empower you to move forward with your work and personal life as best as you can; by ensuring you get the right support at the right time, from accelerating access to care, to enabling you to get the most out of the resources you have available.

What happens after the pilot is complete?

- If you would still like some ongoing support we can talk to you about our various packages and options
- As a participant of our pilot you will be eligible for discounts on our new packages as they launch.
- Our Reframe Access Helpline will be available for the first month after the pilot period of support has ended and is completely for free.
- We could talk to your employer about helping provide you with ongoing support if you wanted us to.

What is the Reframe Cancer Support pilot?

The pilot is to test a new retail support programme that will give access to our cancer and carer support to anyone in the UK. Our pilot will be offered to a limited number of individuals diagnosed with cancer and those who are caring for someone with cancer and are looking for extra support and assistance. The pilot will provide all our usual cancer support services that are normally available to business employers and their employees, but directly to you as a participant.

Who are we looking for?

We need individuals who are willing to engage in our services and provide feedback. Ideally they will be at different key stages of diagnosis and treatment in their journey, with different cancer types and age groups so we can gain a broader demographic understanding of needs and relevance of our services. For those that apply we will undertake an initial profiling survey/ checklist to see if they fit our criteria to participate in our service.

What will it cost me?

Nothing - but we will ask you to help us by providing information about your treatment and diagnosis, what you are worried about and what services and support you are looking for as part of some questionnaires and surveys whilst you are with us. As with any trial or pilot, there will be a set of consent forms and conditions that you will need to complete once accepted to the programme.

We conform to all patient privacy and data protection legislation so will not share this information with anyone else unless you consent for us to contact people on your.

NB: We cannot guarantee that we will be able to enrol all candidates who apply as they will need to match the criteria and we have limited spaces. If you are still happy to enrol and participate please contact us at support@reframe.co.uk. We will be signing a services agreement with all successful candidates to make them aware of limitations and terms. Once an individual has been accepted, the relationship will remain between the individual and Reframe for confidentiality purposes.





What happens next?



Contact us to join the trial

Please [scan this QR code](#) to access the questionnaire to apply to participate in our Pilot



What kind of service can I expect?

- the trial is offering 8 weeks of bespoke support
- assigning a dedicated Case Manager through your entire journey
- providing access to a qualified Cancer Nurse Specialist
- working towards your goals and life after cancer
- giving you a helping hand with everyday life
- sharing trusted resources and local services
- coordinating appointments and explaining your options
- listening when you've had a tough day

The terms on which this service is being provided can be found in your terms and conditions. Available 9am-5:30pm on weekdays (excl. public holidays).

Contact us to find out the next steps:

0207 965 0309

support@reframe.co.uk

Some examples of some of the things that we help our clients with:

Physical

- How can I manage side effects from treatment?
- What foods should I eat during chemo?

Practical

- Where is the best place to shop cancer related supplies after a surgery?
- Where are the local support groups that I can join?

Emotional

- I'm struggling at home; am I entitled to any help?
- I'm scared about my diagnosis; is there someone I can talk to?
- I think I have chemo brain; is there anything I can do?

Financial

- Can you help me fill out my insurance claim?

Work

- What adjustments should my manager make upon my return?

Lifestyle

- How do I talk to my children about cancer?
- I've just been diagnosed; who should I speak to about fertility?